



## Nureva® Pro

Nureva Pro is a value-added subscription service – available in a 3- or 5-year term – that helps you keep your meeting rooms and classrooms functioning smoothly. It includes an enhanced services offering and gives you access to additional features in Nureva Console, our cloud-based management platform.

### Enhanced technical support

Receive priority access to knowledgeable Nureva experts. With Nureva Pro, you get extra hours of support availability to quickly resolve issues.

### Extended warranty

Get the peace of mind that comes with a 3- or 5-year warranty. This extends the 2-year warranty that comes standard with Nureva devices.

### Advance hardware replacement

Ensure your spaces get back up and running quickly if a device has issues. If we can't resolve a problem, we will ship a replacement unit to you the next business day so your room isn't kept out of commission long.

### Additional Nureva Console features

Access enhanced management features in Nureva Console, including email alerts so IT staff can identify and resolve issues before they disrupt room users. You also get comprehensive historical analytics and insights data – readily available in the cloud-based platform – to gain a deeper understanding of your rooms. This is in addition to all the standard Nureva Console features, which make it easy to monitor devices, install updates and more.

### Management features

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Nureva Pro gives you access to the following features in Nureva Console:

- **Email alerts** tell you right away if a cable is unplugged or a firmware update is available, helping your IT team to stay ahead of issues
- **Usage data** (up to 3 years) lets you know how and when your rooms are being used so you can identify opportunities for optimization
- **Acoustic insights** (up to 3 years) give you a full picture of your spaces so you can identify rooms that could benefit from acoustic treatment
- **Analytics API** makes it easy to collect data on audio quality, usage information, device availability and more. You can connect and use this data with your preferred business intelligence software.



# We are Nureva

We believe that amazing things happen when people come together. They imagine greater possibilities, create better solutions and find greater joy in how they work and learn. It's why we create and support truly original solutions that make it astonishingly easy for our customers to connect and collaborate no matter where they are.

## Connect

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