



Nureva® Pro

Nureva Pro is a value-added service plan that helps you keep your meeting rooms and classrooms functioning smoothly. It gives you access to additional features in Nureva Console, our cloud-based management platform, and includes an enhanced services offering. Two years of Nureva Pro are included with the purchase of your Nureva device. You can also choose to purchase up to 3 additional years (for up to 5 years in total).

Additional Nureva Console features

Access enhanced features in Nureva Console, including comprehensive historical analytics and insights data — readily available in the cloud-based platform — to gain a deeper understanding of your rooms. This is in addition to all the standard Nureva Console features, which make it easy to monitor devices, install updates and more.

Enhanced technical support

Receive priority access to knowledgeable Nureva experts. With Nureva Pro, you get extra hours of support availability to quickly resolve issues.

Advance hardware replacement

Ensure your spaces get back up and running quickly if a device has issues. If we can't resolve a problem, we will ship a replacement unit to you the next business day so your room isn't kept out of commission for long.

Extended warranty

Get the peace of mind you need with an extended warranty. Purchasing Nureva Pro extends your warranty 1, 2 or 3 years beyond the 2-year warranty that comes standard with Nureva devices.

Analytics features

Nureva Pro gives you access to the following features in Nureva Console:

- **Usage data** lets you know how and when your rooms are being used so you can identify opportunities for optimization.
- **Background noise charts** show how rooms perform acoustically so you can make adjustments if needed.
- **Signal-to-noise ratio tools** make it easy to measure SNR levels remotely (available with the HDL310 and HDL410 systems).
- **Sound location charts** give you historical data to visualize where sounds are being picked up in your spaces (available with the HDL410 system).
- **Room data API** makes it easy to collect data on audio quality, usage information, device availability and more. You can connect and use this data with your preferred business intelligence software.

We are Nureva

We believe that amazing things happen when people come together. They imagine greater possibilities, create better solutions and find greater joy in how they work and learn. It's why we create and support truly original solutions that make it astonishingly easy for our customers to connect and collaborate no matter where they are.

Connect

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